



2003 Kootenai Health Way  
 Coeur d' Alene, Idaho 83814  
 208.625.6251  
 Kootenaihealth.org

From: Kootenai Health  
 Health Information Management/Medical Records  
 Release of Information Department

RE: Request for Copies of Medical Records

Thank you for your interest to obtain Medical Record Information.

To assist in your request an "Authorization for Release of Information" form is attached. Please complete the form and return it to the Release of Information Department, along with a copy of your driver's license or other legal picture identification if we don't have your signature on file. When we have received this authorization and have verified your identity we will process your request within 15 days. If you are patient requesting your hospital record, we will process this within 3 business days.

If you are signing on behalf of a patient for whom you are a legal guardian or personal representative, you must attach a copy of your appointment as legal guardian or personal representative. If you are signing on behalf of a patient who is deceased, you must attach a photocopy of the patient's death certificate.

Prior to copying your records, Kootenai Health would like you to know that there may be a charge for this service.

Type of Request	Source	Delivery Method	Fees	Postage if Mailed
Patient Request—Right to Access	Paper	Paper	1–48 pages free	None
			49 pages + \$.10 per page	Actual postage
	Electronic Medical Record	CD/flashdrive	\$6.50	None
	Radiology Imaging	CD/flashdrive	\$6.50	None
	Electronic Medical Record & Paper	CD/flashdrive	\$6.50 + \$.07 per page	\$2.42
	Paper	CD/flashdrive	\$.07 per page	\$2.42
	Electronic Medical Record	View—download—Transmit (VDT), certified API Technology, email	Free	None
Attorneys, Insurance, Subpoenas	All	All	\$22.66 Base Fee, plus \$1.24 per page	Actual postage
Disability Determination – Idaho	All	All	\$15.00 Flat Rate	None
Healthcare Providers for Continued Care	All	All	Free	None
Idaho Workers Compensation carriers—Employer or Insurance company, patient or patient's attorney	All	All	Free	None
Idaho Industrial Commission 2nd Copy	All	All	\$19.00 + \$1.00 per page	Actual postage
In–Person Inspection	Electronic Medical Record		Free	None
Third Party Directive	All	All	\$22.66 Base Fee, plus \$1.24 per page	Actual postage

The ability to charge for the copying of medical records, to cover the cost of labor, supplies and postage is covered under HIPAA, 45 CFR 164.524.

You may fax your request to our Release of Information Department at **(208) 625–6247**. If you have any questions regarding the processing of your request, please call us at **(208) 625–6251**, Monday through Friday 8:00 A.M. – 4:30 P.M.

Thank you.  
 Health Information Management



ROIX  
 KOOTENAI HEALTH  
 Coeur d'Alene, Idaho  
**HIM STANDARD AND  
 CUSTOMARY FEES**



AUTHORIZATION FOR RELEASE OF INFORMATION

I, the patient, \_\_\_\_\_ D.O.B. \_\_\_\_\_

Person or Business authorized to receive or obtain the information (check appropriate boxes):

- TO RELEASE INFORMATION TO TO OBTAIN INFORMATION FROM VERBAL COMMUNICATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_ Phone/Fax: \_\_\_\_\_

INCLUDE DATE(S) OF TREATMENT \_\_\_\_\_ For Information to be disclosed (Written and/or Verbal)

Hospital Records

- Emergency Dept. Records Progress Note Other (please specify)
Operative Report Lab/Pathology Reports
Discharge Summary Radiology Reports
History & Physical

Clinic Records

Clinic office visit Date(s) of Service: \_\_\_\_\_ Clinic location/provider: \_\_\_\_\_

Other (please specify): \_\_\_\_\_

THE PURPOSE FOR THIS RELEASE IS: \_\_\_\_\_

PATIENT AUTHORIZATION:

I understand that my records may contain information regarding the diagnosis or treatment of HIV/AIDS, sexually transmitted diseases, drug and/or alcohol abuse, mental illness, or psychiatric treatment. I give my specific authorization for these records to be released.

Exclude the following information from the records released:

- Drug/Alcohol abuse/treatment & diagnosis Sexually Transmitted Disease
HIV/AIDS diagnosis/treatment/testing Genetic Records
Mental Illness or Psychiatric diagnosis/treatment

I understand that I do not have to sign this authorization in order to obtain health care benefits (treatment, payment or enrollment.) I acknowledge that incomplete forms cannot be processed and that there may be a cost associated with this request.

I understand that I may revoke this authorization at any time, except to the extent that action based on this authorization has already been taken. To revoke this authorization, I must submit my written request to the Health Information Department.

This authorization is valid until \_\_\_\_\_ OR when the following event occurs: \_\_\_\_\_ (State when Kootenai Health is no longer authorized to disclose my information based on this authorization. If left blank, it will automatically expire one year from the date signed.) NOTE: Authorizations to disclose your information to an employer or financial institution can only be effective for a maximum of one year from the date signed by you.

I understand that once this information is disclosed it may no longer be protected by federal or state regulations and may be re-disclosed by the person or organization that received the information.

I understand that I am entitled to receive a copy of this authorization upon my request. A copy, fax or scan of this form is to be considered as valid as the original.

Signed\* (Patient, Guardian, or Authorized Representative) \_\_\_\_\_ Date: \_\_\_\_\_

\*Please provide documents to prove authority to sign on behalf of the patient and state relationship.

Identification Verified by HIM staff: Yes No ROI Staff Initials: \_\_\_\_\_ Mail In Person CD

Date Received: \_\_\_\_\_ Date Released: \_\_\_\_\_ #Pages: \_\_\_\_\_ Who Released: \_\_\_\_\_

Acct #: \_\_\_\_\_ MRN #: \_\_\_\_\_

