

What is it?

AskMayoExpert (AME) is an online resource that delivers Mayo Clinic physician-vetted medical knowledge, answers to common clinical questions, and descriptions of care processes online, at the bedside, and at the point of care.

Who can use it?

AskMayoExpert is available to all Kootenai Health Medical Staff, nurses and other clinical staff. This is a great reference tool for our PCPs and will assist them in determining whether patients need to be referred to a Kootenai Health specialist.

Accessing AME

Users can access AME via any of the following methods:

- ▶ Click the Mayo Clinic Care Network icon on any Kootenai Health desktop.
- ▶ Through the **Kloud**; click on “DEPARTMENTS”, select “Learning and Information Center” from the drop down, then “Click here for all online resources”, click AME under Point of Care.
- ▶ If accessing off-site, visit www.mayoclinic.org; click “For Medical Professionals” then choose “Online Services for Referring Physicians.” Log in using your username and personalized password (provided to Kootenai Health privileged Medical Staff).
- ▶ Go to the Apple App Store and download the Mayo Clinic Care Network Provider app onto your iPhone and/or iPad. Open the Provider app and log in using your username and personalized password.

Using AME

Research the clinical topic of your choice.

- ▶ Filter results using the box on the left-hand side of the screen.
- ▶ Click the link of the item you want to view.
- ▶ Findings presented in tabbed view with Care Process Models, FAQs, Guidelines & Resources, and Quality Measures. Not all topics contain all tabs.

The screenshot shows the AskMayoExpert interface for the topic 'Clostridium difficile'. At the top, there is a search bar and navigation links for Home, Feedback, Home, About, and Recently viewed. Below the search bar, the title 'Clostridium difficile' is displayed with a 'Show introduction' link. There are three tabs: 'Care Process Model', 'FAQs', and 'Guidelines & Resources'. The 'FAQs' tab is selected, showing a list of frequently asked questions with a filter set to 'All (8)'. The questions include topics like fecal microbiota transplantation, eligibility, diagnosis, and treatment. To the right, a 'Key Facts' sidebar is visible, containing 'Things to Know' such as 'Limiting antibiotic use is an effective measure to reduce Clostridium difficile (C difficile) infection.' and 'A stool test does not need to be rechecked following treatment for Clostridium difficile (C difficile) infection.'