How Do I Enroll?

You will receive login information from your Kootenai Clinic Cancer Services care team which will give you access to your Online Patient Portal. See instructions within.

Can my family access my Online Patient Portal?

Yes, you can give family members, such as parents, children or health care proxies, access to the Online Patient Portal.

Is My Information Safe?

Yes. Online Patient Portal passwords are encrypted and the webpages are designed so that the information cannot be copied and pasted. You and authorized family members are the only ones who can access your Online Patient Portal. Also, a timeout feature protects your information if you leave the page open.

What if I need to troubleshoot SeeYourChart™?

Please contact Kootenai Clinic Cancer Services during regular business hours if you have any trouble logging into SeeYourChart™. You may also contact Altos Solutions customer support at 1.888.ONCOEMR (662-6367) ext. 1.

Commission on Cancer

Kootenai Clinic Cancer Services is accredited by the American College of Surgeons Commission on Cancer. Cancer services has been continuously accredited since 1990.

Cancer Services

Coeur d'Alene
700 W. Ironwood Drive, Suite 130 E.
Coeur d'Alene, Idaho 83814
208.625.4700 **tel**
800.562.9608 **toll free**

Post Falls
1440 E. Mullan Avenue
Post Falls, Idaho 83854
208.625.4900 **tel**
800.562.9608 **toll free**

Sandpoint
at Bonner General Health
520 N. Third Avenue
Sandpoint, Idaho 83864
208.265.7111 **tel**

KootenaiClinic

kh.org/cancer

11.25.2015

Online Patient Portal:

See YourChart®

KootenaiClinic

What is the Online Patient Portal?

The Online Patient Portal, SeeYourChart™, is a convenient and secure health management tool you can use anywhere you have access to the Internet. Through the Online Patient Portal, you can:

◗ View a summary of your clinic visits, as well as the ability to verify your personal information

◗ Access education resources on your diagnosis and treatment

◗ Access your medical information from the comfort of your own home

◗ View lab and imaging reports once they have been released by your physician

◗ Share medical information with your family or caregiver

◗ Print out information for your records or for your primary care physician

◗ Secure messaging to and from the Cancer Services nursing team

Steps to Get Started

❑ 1. You will receive login information from your Kootenai Clinic Cancer Services care team which will give you access to SeeYourChart™

❑ 2. Enter your login information, including date of birth and gender

Your login Information:

Access code: _____

PIN: KCC _____

Welcome to SeeYourChart™.
We need a little information to get you registered.

The Access Code and PIN should have been provided to you by your practice.

Access Code: [_____]

This is a one-time access code provided by your practice.

PIN: [_____]

You will need this PIN every time you log in.

Date of Birth: [_____]

Gender: [_____ ▼]

[Verify Information]

To log in on future visits go to: https:secure.seeyourchart.com

Existing Users:

Where do I enter my PIN? ⓘ

Username: [_____]

Password: [_____]

❑ Remember me on this computer.

[Login]

Forgot your Username or Password?

New Users

[Register Here]

Important: Please be careful where you keep your login information and with whom you share your information.

Send New Message to Your Provider's Office:

1. In the main navigation, go to "Connect" and click "Messages"

2. Select the type of message you would like to send

3. Type in your question and click "Send"

4. Check back in one to two business days and click "Check for New Messages" to see replies

Other ✕

· Use this form to send a **NON-URGENT** message to your health care team.
· If you need immediate help, please call your physician's office.
· All information sent with this form will become part of your permanent medical record.

[Send] [Cancel]

Regarding: | Appointment Change ▼
Subject:
Request Appointment
Address/Phone Change
My Disease/Treatment
Other
Prescription Question
Prescription Renewal
Test Results
Reply